

	TUESDAY 23 rd April	WEDNESDAY 24 th April		THURSDAY 25 th April		FRIDAY 26 th April		SATURDAY 27 th April
9:00-10:30		Core Course 1.1 (Group A)	Core Course 2.1 (Group B)	Optional Course 1.1	Optional Course 2.1	Optional Course 5.1	Optional Course 6.1	Departure to the airport
10:30-11:00		Coffee Break		Coffee Break		Coffee Break		
11:00-12:30		Core Course 1.2 (Group A)	Core Course 2.2 (Group B)	Optional Course 1.2	Optional Course 2.2	Optional Course 5.2	Optional Course 6.2	
12:30-13:30		Lunch		Lunch		Lunch		
13:30-15:00		Core Course 1.1 (Group B)	Core Course 2.1 (Group A)	Optional Course 3.1	Optional Course 4.1	Follow Up & Evaluation		
15:00-15:30	Participants' arrival & transfer to the hotel	Coffee Break		Coffee Break				
15:30-17:00		Core Course 1.2 (Group B)	Core Course 2.2 (Group A)	Optional Course 3.2	Optional Course 4.2	Networking Break		
17:00-18:00		Networking Break		Excursion				
18:00-19:00	Programme presentation					Gala Dinner & Certification ceremony		
19:00-19:30	Dinner							
19:30-...								

CORE COURSES
C.C.1: Strategic Planning for Chambers
C.C.2: Developing a positive image for your Chamber

OPTIONAL COURSES
O.C.1: Effective Advocacy and Representation
O.C.2: Internationalisation Services for SMEs
O.C.3: Income Generation & Services
O.C.4: Support to “new entrepreneurs”
O.C.5: Digital Chambers – Social Media and Internet
O.C.6: SME Support Services